

# Core Infrastructure Protection from Distributed Denial-of- Service (DDoS) Attacks

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Tet Chief information security officer

The logo for Tet, featuring the lowercase letters 'tet' in a white, rounded, sans-serif font on a blue background.

# Corporate structure

Republic of Latvia **51%**

**49%** Telia Company



Citrus Solutions

T2T

Helio Media

Baltic Computer Academy

Data Experts

35% Overkill Ventures

# Brand structure

Tet



## Technology Brand

Tet Data Centres: Cloud Services  
Virtual Platforms

Tet GDPR Consultations  
Electricity

IT Solutions, IT audit

Technology

Tet SOC

Tet Internet for business

Tet IT security



## Entertainment Brand

Helio Media  
Contents (360TV, STV, Broadcasts)  
Advertisements

Helio iTV

Helio vTV

Local Content

Shortcut

Baltic eSports League

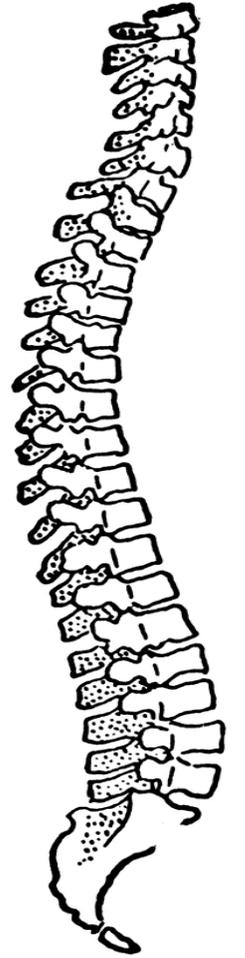
Internet for

HyperTown RIX, TLL

Entertainment

# Tet is a **Backbone** of **Latvian internet** with more than **54%** of internet connections

*Western Europe and CEE telecommunication market matrix*



**tet**

# Today's to-do list

- **Overview about last years**
- **Cybersecurity challenges within ISP**
- **DDoS is getting smarter**
- **Our approach**
- **What to do next**

# Most of you have seen this

## Service Unavailable

HTTP Error 503. The service is unavailable.

Not secure | www.bjp.org

## Error 522

Ray ID: 4b29feb7d4ece1d • 2019-03-05 06:22:53 UTC

Connection timed out



You  
Browser  
Working



London  
Cloudflare  
Working



www.bjp.org  
Host  
Error



## The connection has timed out

The server at [www.cia.gov](http://www.cia.gov) is taking too long to respond

- The site could be temporarily unavailable or too busy. Try again moments.
- If you are unable to load any pages, check your computer's net connection.
- If your computer or network is protected by a firewall or proxy, make sure that Firefox is permitted to access the Web.

Try Again



## Server not found

Firefox can't find the server at [www.zemesgramata.lv](http://www.zemesgramata.lv)

## What happened?

The initial connection between Cloudflare's network and the origin web server timed out. As a result, the web page can not be displayed.

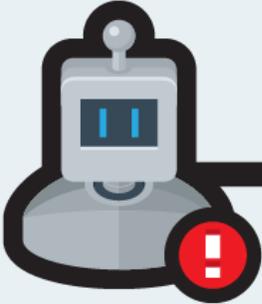
## What can I do?

**If you're a visitor of this website:**  
Please try again in a few minutes.

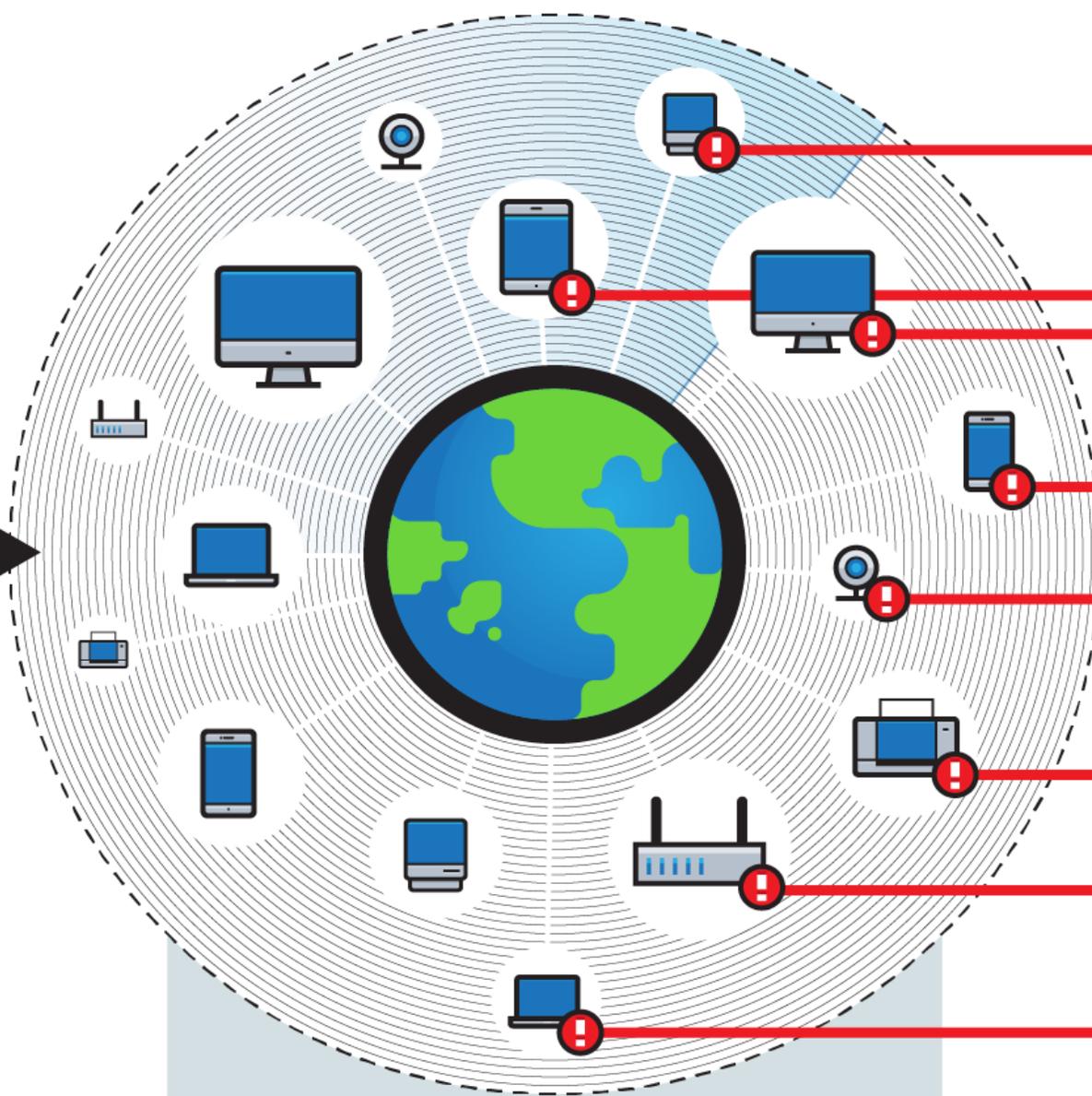
**If you're the owner of this website:**  
Contact your hosting provider letting them know your web server is not completing requests. An Error 522 means that the request was able to connect to your web server, but that the request didn't finish. The most likely cause is that something on your server is hogging resources. Additional troubleshooting information [here](#).

Cloudflare Ray ID: 4b29feb7d4ece1d • Your IP: 125.19.32.22 • Performance & security by Cloudflare





**Botnets**  
Attackers run botnets that search for devices to be compromised on the internet.



**Internet**  
Devices with low security are infected and transformed into botnets to launch DDos attack.

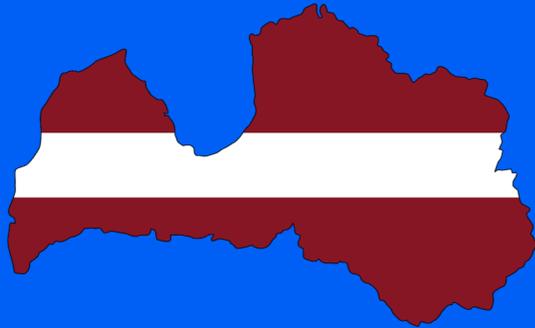


**Victim's Server**  
Server is overloaded with requests making it unavailable to its intended users.

# Our Pricing

| 1 Month Basic                  | Bronze Lifetime                | Gold Lifetime                  | Green Lifetime                 | Business Lifetime              |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| <b>5.00€</b><br>/month         | <b>22.00€</b><br>Lifetime      | <b>50.00€</b><br>Lifetime      | <b>60.00€</b><br>Lifetime      | <b>90.00€</b><br>lifetime      |
| 1 Concurrent +                 |
| 300 seconds boot time          | 600 seconds boot time          | 1200 seconds boot time         | 1800 seconds boot time         | 3600 seconds boot time         |
| 125Gbps total network capacity |
| Resolvers & Tools              |
| 24/7 Dedicated Support         |
| <a href="#">Order Now</a>      |

# Examples from Latvia



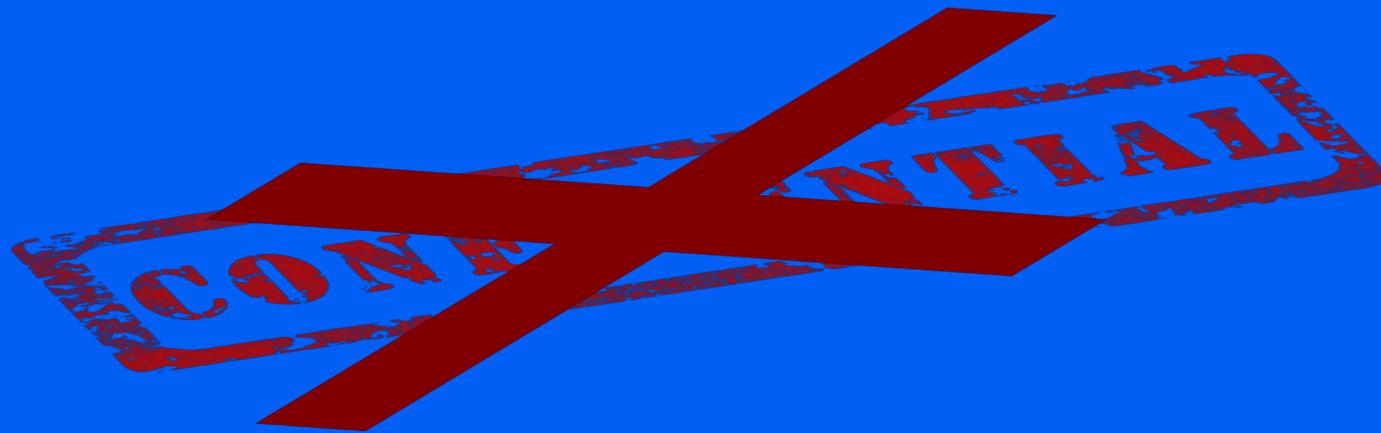
Government  
institutions  
Critical services

News portals  
Mass services

Private  
Enterprises

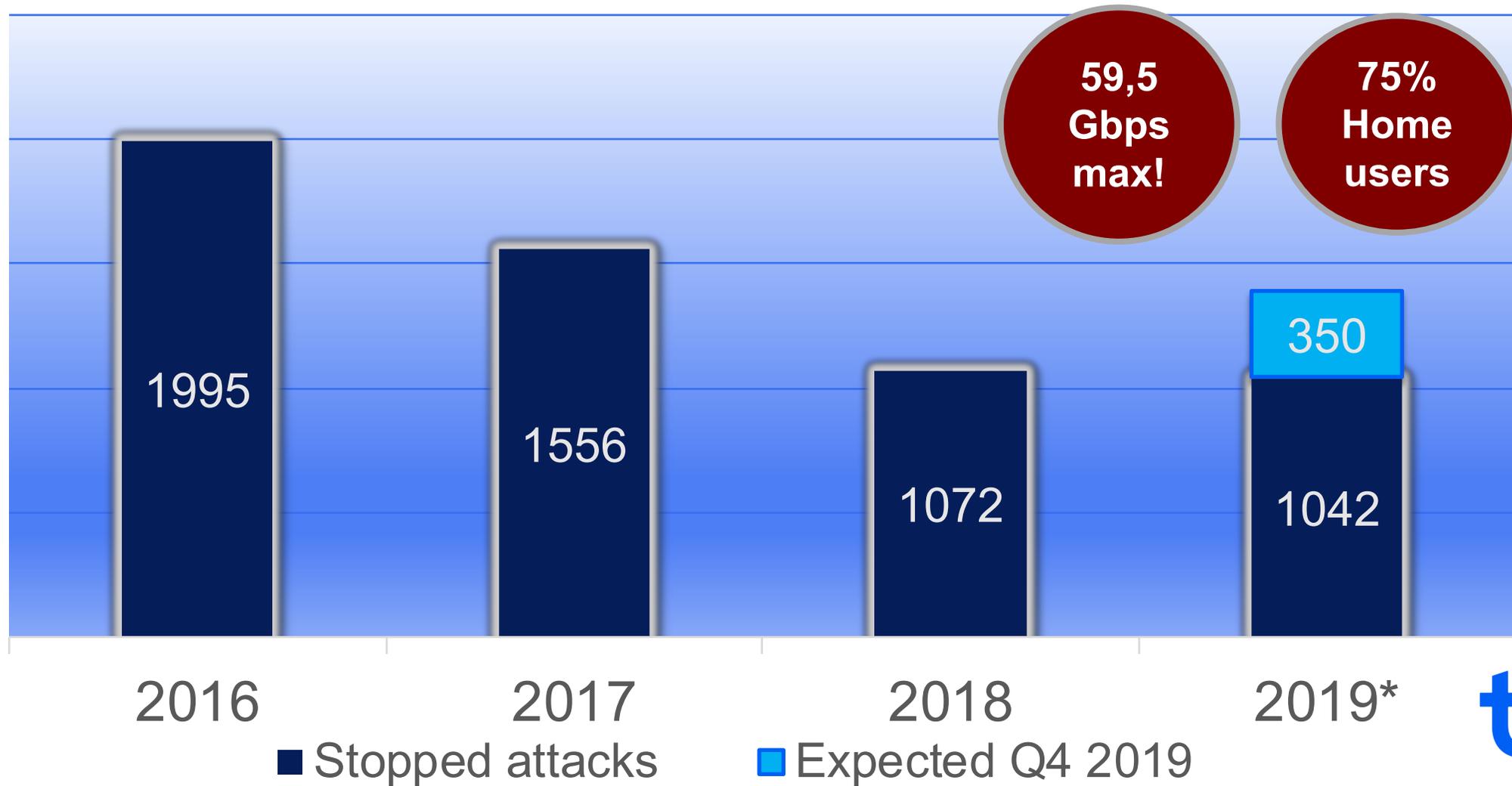
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# What about Tet?

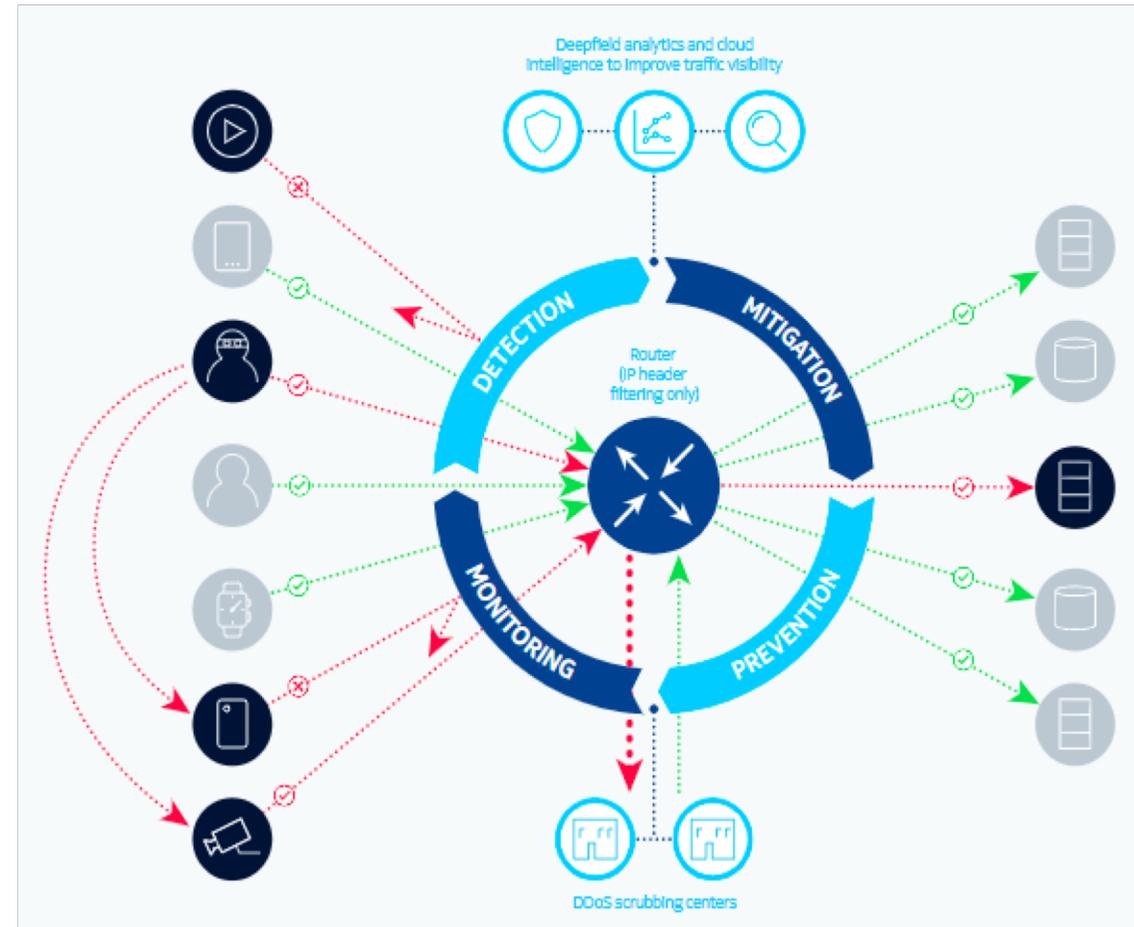


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# DDoS on Tet core infrastructure



- **Rate limit** access lists on BGP level
- **Advanced IPS/IDS** on enterprise level
- **Full Flow investigation** on application level
- **NBA, AI, ML** for advanced automation



# Tet Cybersecurity Services in progress

**DDoS Protection**  
Oct (2014)



**Latt Telecom Endpoint Protection**  
May (2018)



**Virtual FW and UTM (SD-WAN)**  
Jul (2019)



**SOC as Service**  
(Oct 2019)



Data Experts

**Vulnerability Management Services**  
Jan (2018)



**IT/GDPR Audit**  
Jan (2018)

**Vulnerability and Penetration Services**  
Nov (2018)



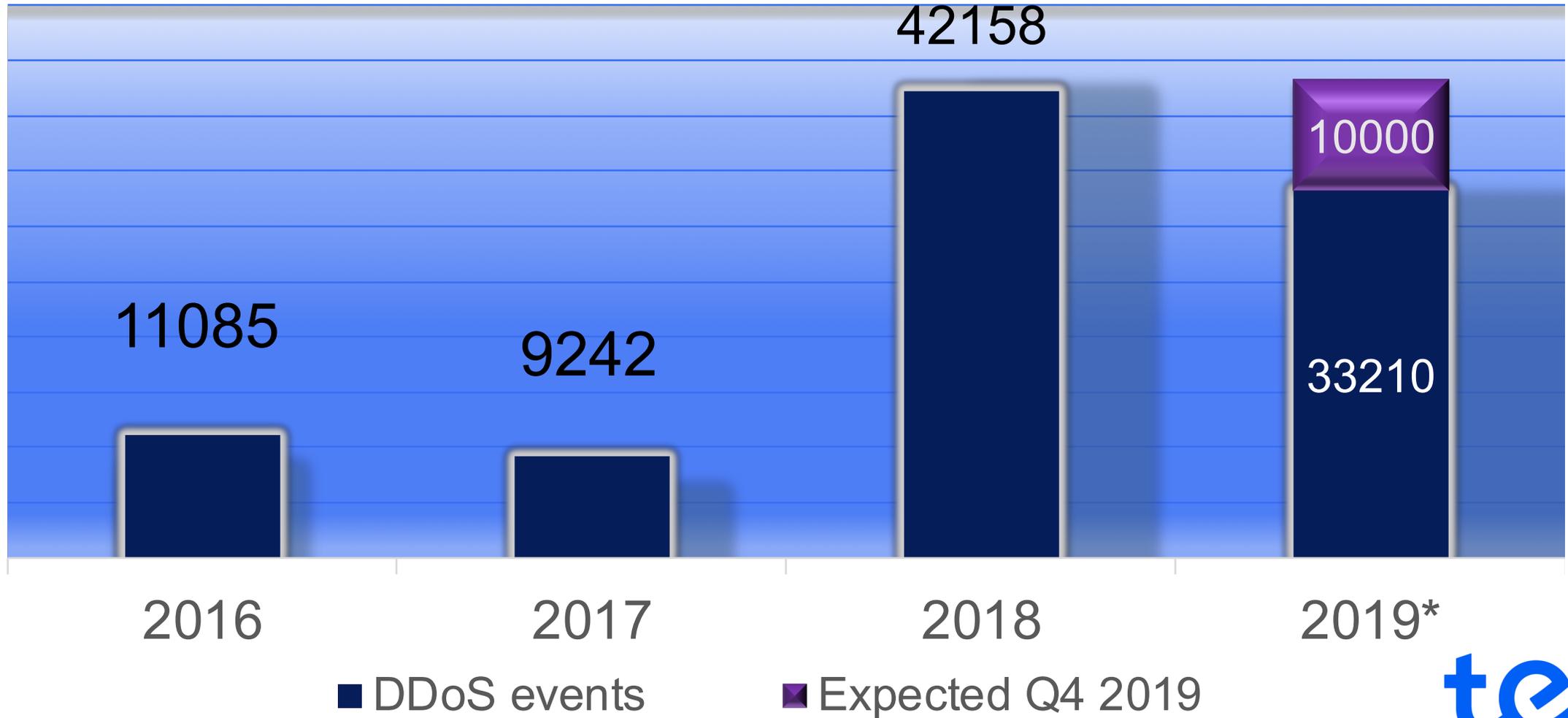
**SIEM as Service**  
Jun (2019)



**Next gen DDoS Protection**  
Q1 (2020)



# DDoS events per year



## UK Police Arrest Suspect Behind Mirai Malware Deutsche Telekom

By [Catalin Cimpanu](#)

February 23, 2017



## Technology

# Extortionist Arrested In US For Hitting Sites With DDoS Attacks

By [AJ Dellinger](#)

07/31/17 AT 2:39 PM



Authorities in the United States arrested a man last week who has been charged with launching distributed denial of service, or DDoS, attacks and making threats against a number of major targets.

The man in custody is Kamyar Jahanrakhshan, an Iranian-born man who launched a number of attacks designed to interrupt the service and threaten the operations of a number of new publications and websites including Leagle.com, the Sydney Morning Herald, the Canadian Broadcasting Corporation (CBC) and Metro News Canada.

**Read:** [Mirai Botnet: Hacker Admits To DDoS Attack Against Deutsche Telekom](#)



[Home](#) / [Hacking](#)

NEWS

## Dozens arrested in international DDoS-for-hire crackdown

The arrests targeted buyers of DDoS-for-hire services, which make a profit by shutting down Internet-connected systems

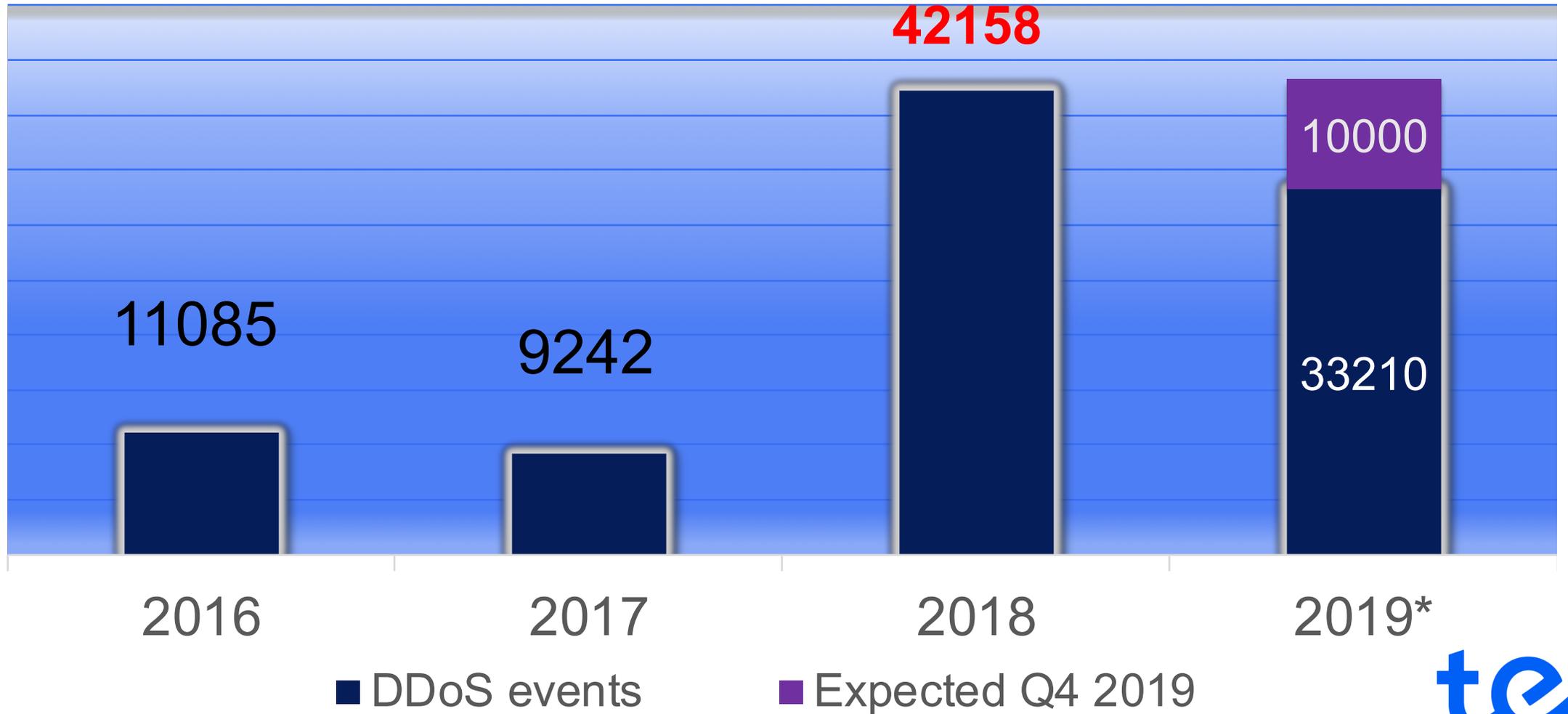


By [Michael Kan](#)

U.S. Correspondent, [IDG News Service](#) |



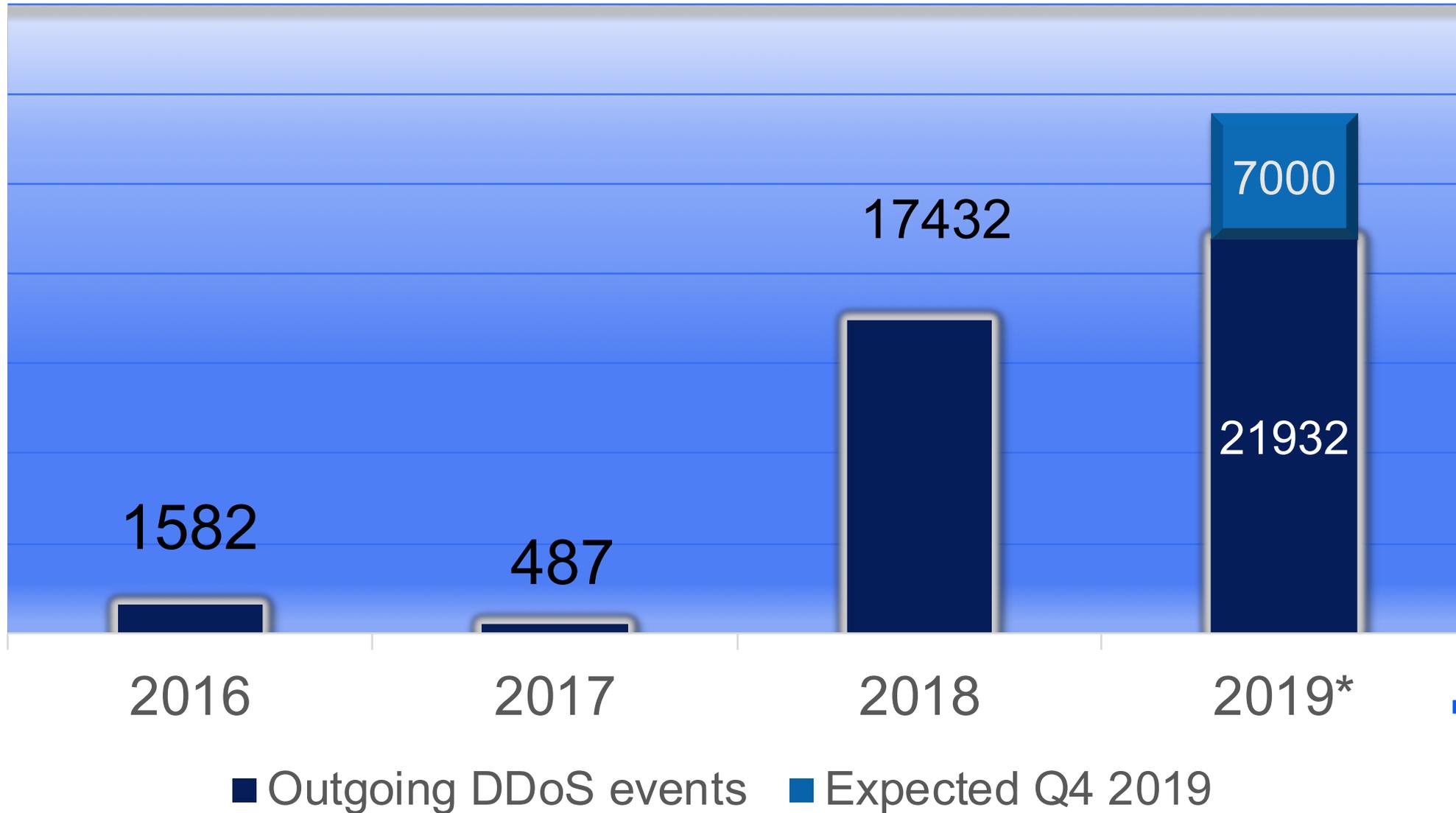
# DDoS events per year



What happened in 2018?

tet

# LV internet users involved in DDoS





Picture source: videogame Honor Night Samurai cover

# Typical outgoing DDoS

- Attackers group size
- Traffic from one group
- Attack duration, minutes
- Task shift between groups

100

300  
Mbps

1,5

YES

# Extreme outgoing DDoS values from Latvia

- Attackers group size
- Traffic generated
- Attack duration, minutes
- Multiple attacks a day

2000

2,6  
Gbps

5

YES

Sveiki!

Paldies, ka savā ikdienā izmanto Tet sniegtos pakalpojumus.

Lai saņemtie pakalpojumi vienmēr būtu kvalitatīvi, Tet uztur un seko līdzī tīkla infrastruktūras drošībai, kā arī sadarbojas ar IT drošības incidentu novēršanas institūciju - CERT.LV. Tiklīdz ir konstatēti kādi pārkāpumi vai incidenti, piemēram, datorvīrusa izplatīšanās, lietotājs tiek informēts. Plašāk par drošības prasībām var izlasīt Informācijas tehnoloģiju drošības likumā.

Esam saņēmuši informāciju no CERT.LV, ka Tava lietotā ierīce, iespējams, ir inficēta vai pakļauta ievainojamībai.

Vairāk par infekciju vai ievainojamību var uzzināt šeit:

<http://www.esidross.lv/cert-lv-bridinajums/?hash/b965ee90669ee1824ec7567a19828642>

**Statiskas IP adreses, platjoslas pieslēgumu servisa numuri, kuri izplata infekciju un pārkāpuma datums:**



# Recent DDoS Attacks Rattle Online Poker Industry

*The typical DDoS poker cheating technique targets a specific user*

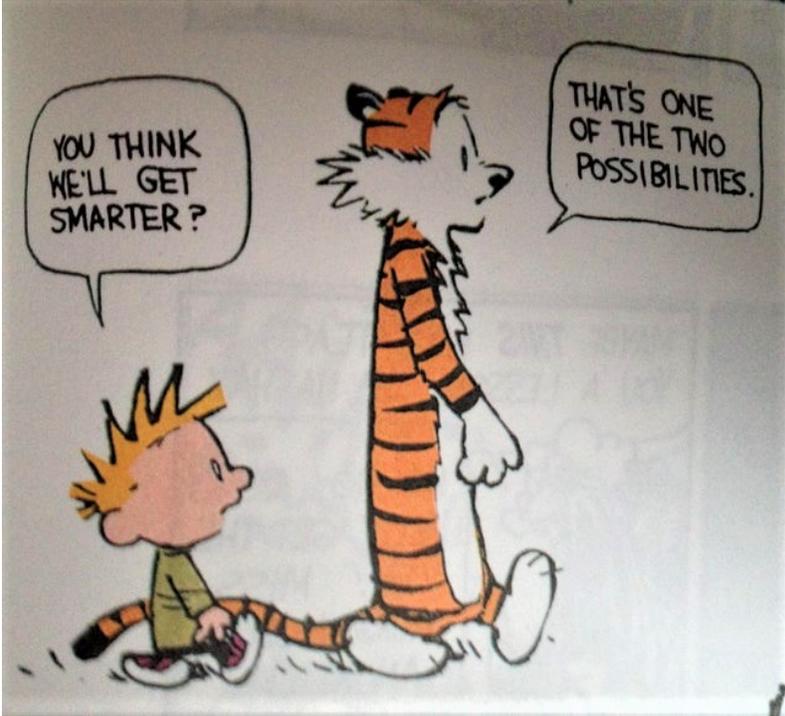


# Exchanges for the digital currency Bitcoin have often been the target for attacks

*Sometimes with the intention of stealing money directly, other times simply to induce investor panic*



# Hackers are getting smarter



# Challenges for the future

- DDoS still alive and growing
- Smarter attacks
- Local attackers – geo filtering will not work
- IoT expansion – more vulnerable devices
- Industrial security
- AI/ML expansion for better attack planning

# In case of attack

- Don't panic
- Have a communication plan
- Identify attack
- Know your recourses and weaknesses
- Mitigate attack by using anti-DDoS solutions

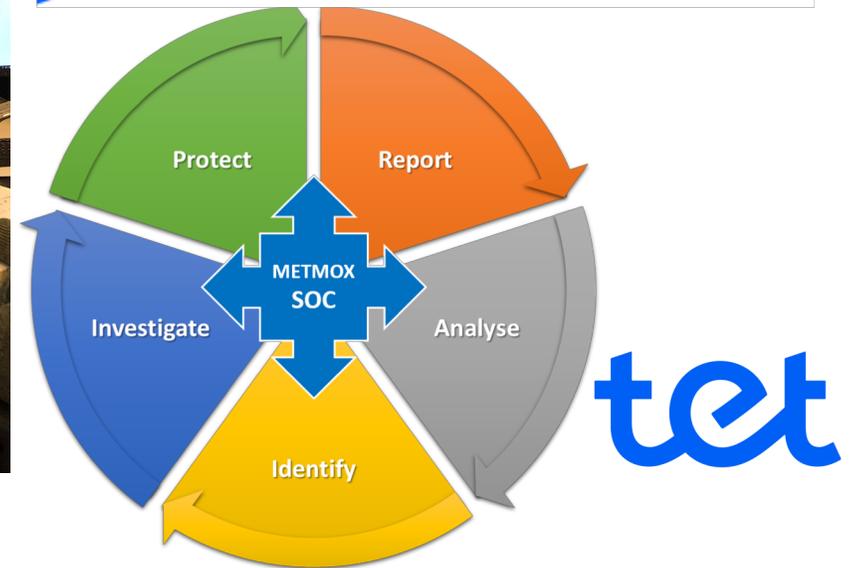
**If you can't do it yourself, hire a partner**



# We will manage your IT Security



TET Security  
Operational  
Center  
24/7/365





Tet IT Security

Thank you!

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Meet us @

Riga Comm – 10.10.2019

DSS ITSEC – 17.10.2019

Payment Market

Conference - 24.10.2019

**RIGA  
COMM  
2019**



Latvian member of EPCA  
**Vedicard**  
www.vedicard.eu

**tet**